

## Appointment Policy

Our primary goal here is for you to be completely satisfied with the high quality of dental care that we provide for you.

Many patients have previously experienced dental offices that do not actually save time for each individual, but instead appoint several patients at the same time. That provides the doctor with a steady flow of patients for treatment, but does not respect patients' time. At our office, out of respect to your schedule, we make every attempt to see our patients at their appointed time. On occasion, our schedule may suffer setbacks due to other patients needing a last minute appointment for a dental emergency. We do try to accommodate our patients in emergency situations.

Occasionally, there may be a repetitive problem with a patient who is consistently late for scheduled appointments. If you fit into this category, we reserve the right to seat you at your late arrival time or reschedule your appointment. This is because the doctor's/hygienist's time is **RESERVED** for each and every patient. We have found that most patients respect our time as much as we respect theirs. When an appointment is missed for any reason, even good ones, it affects many people. Therefore, our cancellation/late/failed appointment policy may apply. We require a minimum of 24 hours business day notice for changed appointments (Sat & Sun excluded) or there may be a **\$50** fee for each missed appointment for which you are scheduled on that day. This enables us to offer the time to other patients in need of care. Thank you for your cooperation.

I hereby consent to the Missed Appointment Policy of Randy L. Wolff D.D.S., Inc.

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_