

WELCOME



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We want to take this opportunity to welcome you to our practice. We appreciate the opportunity to provide you with high quality dental care. Our staff is made up of well-trained professionals, who work together as a team to bring you the highest quality treatment in a warm, caring setting.

We've provided this brochure so that we may better serve you. It contains answers to the questions that most patients ask. However, if you have other questions, please feel free to ask any staff member.

Care to Share

We appreciate the value you place on your oral health. If any of your friends or family members is in search of quality dental care, please tell them about us. We would be pleased to accept them into our practice on your referral.

We welcome new patients and thank you for your patronage.

Emergency Care

We recognize that emergency situations do arise and we will do everything in our power to respond to your problem as quickly as possible. If an emergency arises while the office is open, please call the office as early in the day as possible. We reserve special times for patients with emergency needs, and you will be seen as quickly as possible.

If an emergency arises while the office is closed, you may reach Dr. Domo directly by paging him at 440-304-3631. You will then hear a ring and a tone. After the tone, dial in the number Dr. Domo can return your call to, followed by the # button. You will hear a diddle tone indicating the page has been completed allowing you to hang up. Dr. Domo will call you back directly.

Appointments

We see all patients on an appointment basis, and ask that you call in advance so that we may reserve time for you. We try to see all patients on time, and request that you extend the same courtesy to us.

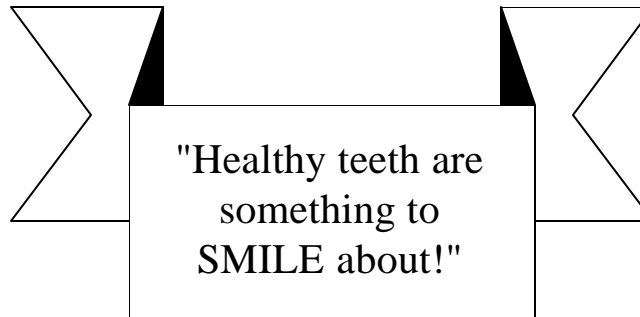
If for some reason you cannot keep an appointment, call to notify us immediately. Please try to give us 48 hours notice so that this time may be given to another patient. *In the event that you do not give us 48 hours notice, we reserve the right to make a broken appointment charge.* We realize that sometimes the unforeseen comes up, but we must work together to minimize disruptions for the benefit of all involved.

Office Hours

Office hours are by appointment as follows:

Monday	Auburn	8a.m.-6p.m.
Tuesday	Lyndhurst	9a.m.-7p.m.
Wednesday	CLOSED	
Thursday	Lyndhurst	8a.m.-6p.m.
Friday	Lyndhurst	8a.m.-12p.m.
Friday	Auburn	1p.m.-5p.m.
Saturdays (Alternating)		
	Lyndhurst	8a.m.-1p.m.
Sunday	CLOSED	

Dentist Profile



Education

Bachelor of Science, 1983
Case Western Reserve University

Doctor of Dental Surgery, 1985
Case Western Reserve University School
of Dentistry

Residency

Western Reserve Care System, 1986
Youngstown, Ohio

Areas of Interest

All aspects of General Dentistry

Fees and Payments

We make every effort to keep down the cost of your dental care. You can help by paying for your treatment at the time of your visit. For your convenience we also accept VISA, Master Card, and a payment plan to assist you.

Insurance

Dental insurance is intended to cover some, but not all of the cost of your dental care. Most plans include co-insurance, a deductible and other expenses which must be paid by the patient at the time of service.

If you have dental insurance, please bring your plan information with you to your first visit. We will work with you to assure that you receive the maximum benefits to which you are entitled.

At the end of each visit, you will receive all of the information necessary to file your insurance claim, and we will assist you with that claim. If you have questions regarding your coverage, please ask a member of our business office staff and we will work with you to find the answer.

Recall Visits

We believe in the benefits of regular preventative care, and therefore, encourage all our patients to return for periodic recall visits. We will send you a written reminder when it is time to return. When you receive this notice, please review your schedule to be sure the appointment is good for you. In the event of a conflict, please telephone promptly to make any adjustments necessary.