

Tamara K. Abbett, D. D. S., P.C.

Brandon A. White, D. D. S.

WELCOME

Thank you for selecting us to serve your dental needs. Our goal is to provide you with the highest quality dental care possible in a caring, happy, and comfortable atmosphere. We are committed to your dental health and overall well-being.

OFFICE HOURS

Patient appointments are Monday - Friday 8:00am to 5:00pm. Our lunch hour is from 1:00pm - 2:00pm. 24 hour emergency coverage is provided by calling our normal office number 779-9059. The office is closed weekends and Holidays, as well as the times Dr. Abbett, Dr. White and the staff are attending continuing education seminars. Generally, one or two hygienists are in the office if Dr. Abbett and/or Dr. White are on vacation for patients in need of a cleaning that have had an exam within the last year.

APPOINTMENTS

Patients are seen by appointment only. Please call in advance so that we can reserve a time for you. We respect the value of your time. We therefore make every effort to be on schedule, and ask that you extend the same courtesy to us. If you cannot keep an appointment, kindly notify us immediately. If possible give us 24 hour notice. This courtesy on your part allows us to give your appointment time to another patient.

EMERGENCY CARE

We reserve a limited amount of time each day so that emergency patients may be scheduled quickly. If you have a problem requiring emergency treatment, please call us as early in the day as possible. Both doctors are in a call group with 8 other dentists, rotating emergency call on weekends and Holidays.

PAYMENT POLICY AND INSURANCE

We will bill your insurance as a courtesy to you. It is ultimately your responsibility to follow up with them to make sure your account is paid. We are also happy to bill your secondary insurance if that information is provided to us. We are here to assist you with any billing questions or problems you may have. Please help us by making sure that the front office staff has all the updated insurance information. You will be required to make your copayment at the time of service.

(PAYMENT POLICY AND INSURANCE cont'd)

For those who have no insurance, our policy is to collect payment at the time of service. We do accept Visa, Mastercard, American Express, and Discover. If this is impossible for you, we can work out alternative financial arrangements that suit us both.

COMMITMENT TO QUALITY

In our commitment to excellence, we strive to provide a service beyond simply "fixing teeth".

For quite some time we have been refining our infection control program for everyone's protection. Gloves, masks, and protective glasses are the visible part of this program. Surface disinfection, plastic covers, and autoclaving procedures have been refined. All chairside staff and hygienist have received the Hepatitis B vaccination. Everyone on staff is CPR certified.

Through continuing education programs we are constantly trying to stay abreast of the latest technical developments to provide ideal, quality, and painless dentistry.