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Our Contact Lens Policy

This office considers contact lenses a medical device that fits right on the eye. Our goal is to provide the best level of care for your eyes. There is a separate services charge in addition to the regular eye exam for all contact lens patients. This fee covers the additional work required by the doctor and the cost of the trial lenses. During the contact lens exam, the doctor checks for fit, comfort and visual acuity. After the initial fitting or refitting, weekly follow up checks are scheduled until we finalize your prescription. If, after three visits, we cannot fit or provide you with the contact lenses to your satisfaction, we will offer you credit towards eyeglasses or a refund for the contact lenses you initially purchased. The eye exam and contact lens fitting charges are not refundable.

Our contact lens prices are highly competitive with mail order catalogs, internet websites and other discount contact lens suppliers. Ask us for a price comparison on the contact lenses we will be ordering for you.

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Warranty Exchanges For Eye Glasses

When it comes to accidental damage involving eyewear, we've almost seen it all. That is why we offer a one-year warranty on all frames purchased at this office. Please note that we can't warranty lost eyewear, but if you bring back the pieces, and your frame is still available through the manufacturer, we'll replace it at no charge.

We'll also warranty any one-time defect to polycarbonate lenses or coatings, such as anti-reflective or scratch resistant coatings for one year. Please note, due to the custom nature of eyeglass lenses, once an order is processed, all sales are final. However, if the Rx changes within 60 days of initial purchase, we allow a one-time Redo at no charge to you.

Thank you for entrusting your eyes to our office. We appreciate your business and hope you will recommend us to your friends and family. If you have any questions, please feel free to ask the staff or doctor.

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