



MICHAEL J. DRINNAN, M.D.
JACQUELINE T. KOO, M.D.
THOMAS D. NEUMAYR, M.D.
BEVERLY L. SARVER, M.D.
DONNA B. ORNITZ, M.D.

Dear Patient,

We are pleased you have chosen Peninsula Eye Physicians for all your eye care needs. Here is some helpful information you should know:

- ❑ Parking is available for \$1.00 per hour under the 101 building. To reach the parking areago north on San Mateo Dr and make a right on Baldwin then make a another right on Ellsworth. You will make a right into the first driveway you see this will be Mills Square driveway. You may also choose metered parking on the street.
- ❑ You should arrive a few minutes earlier than your scheduled time so that we may photocopy your insurance card and answer any questions you may have. If you are here to get new glasses, you can shop in our friendly optical department before your appointment.
- ❑ Please bring the following items to your appointment: Your referral, registration forms, insurance card, a list of medications you are currently taking, and all your glasses that you currently use. If you wear contacts lenses, please bring any available information such as packaging or prescription.
- ❑ Allow enough time for your appointment 1 to 1 ½ hours (depending on what you are being seen for).
- ❑ During your visit you may have dilation drops placed in your eyes to help the doctor examine you. We will provide you with disposable sunglasses as you check out if you need them. However, if you are unsure of your ability to drive while dilated, you may want to bring a driver with you.
- ❑ We participate with many insurances and are happy to file your insurance for covered services. For non-covered services (such as **refraction..** see below) or optical purchases.

*** The refraction is the portion of the exam that determines your prescription for glasses. This enables you to receive a written prescription for eyeglasses that is valid for 2 years. In general, most insurance companies consider this to be a non-covered service. Therefore, we ask that you pay for the refraction at the time of service. The fee for the refraction is: \$50.00. We will bill the entire amount of your exam to your insurance; if the refraction is covered we will reimburse the cost of the refraction to you. (Exception: Vision Service Plan and insurances that specifically state on the authorizations that refractions are covered there will be no charge to you). Although, the refraction is an important part of your exam, you may choose whether or not to have the refraction performed. For your convenience Visa and MasterCard are also accepted.*

Again, we thank you and look forward to serving you.