

# PACIFIC AVENUE DENTAL

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## Financial Agreement

### Dental Services:

Payment for services is due on the same day as your appointment. We accept cash, check Visa, MasterCard and the Discover card. There are some banks that offer a credit line for healthcare expenses and we can forward that information to you prior to your appointment if you are interested in that payment option. Our return check fee of \$35.00 will be added to any returned check, and future checks will not be accepted.

### Insurance Billing:

Patients who wish for our office to bill their dental insurance company must provide us with the necessary information in order to bill the insurance company correctly. We do ask you to be responsible for any estimated co-pays at the time of service. Your co-pay is based on the most updated information we have, but it is only an estimate. We bill your insurance as a courtesy, but ultimately you are responsible for all charges incurred in our office. If your insurance company has not paid within forty five days for services rendered, any balance will be billed to you and payment will be required.

### Missed Appointments

A 24-hour advance notice must be given for cancelled appointments. Any cancelled or missed appointment with less than 24-hour notice may be charged \$50.00 per hour for the time reserved for you. Insurance companies will not reimburse for sessions that you do not attend. Payment for the fee will be expected prior to your next appointment. Our days of business are Monday through Thursday and cancelations should be made during business hours. We request that you do not leave scheduling changes on our voice mail. We understand that there are special situations where a 24-hour notice is not possible and we will take those into consideration.

### Financial Arrangements/Collections:

Your estimated co-payment is due at the time of service. If it becomes necessary to place your delinquent account into the hands of a collection agency/attorney, you agree to pay all court costs affixed by the court.

### After Hours/Weekend Emergencies:

In the event of an emergency after regular business hours, an additional emergency fee may be charged for established patients in addition to the necessary treatment fees.

I have read and understand and agree to the above financial agreement and all my questions have been answered.

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Signature of patient (or parent if minor)

Date