

## **Ophthalmology Associates, S.C. – Office Policies**

At Ophthalmology Associates, S.C. we are proud to accept many different insurance plans. However, each insurance plan often has very specific rules that must be followed, especially when seeing a specialist. If you have any questions about your policy, please contact your carrier for the most accurate answers. We cannot be responsible for misunderstandings with your policy.

**MAJOR MEDICAL INSURANCE OR NO INSURANCE:** Major medical insurance plans will not consider payment for an eye exam unless you have a medical condition, symptom, or injury. Refractive error is not considered a medical condition. If you do not carry a vision rider with your medical policy and are scheduled for a routine eye exam, please inform our secretary at the time of your appointment. If you are unsure, please contact your insurance company prior to your appointment. In order to hold down billing costs, we ask that if you do not have coverage for routine eye exams and that is what you are scheduled for, please come prepared to pay for the visit which runs \$242.00 (\$200.00 exam + 42.00 refraction) at the time of your appointment. For your convenience, we accept MasterCard, Visa and Discover, along with personal checks and cash. **COPAYS MUST BE PAID AT THE TIME OF SERVICE** for all patients whose insurance we are filing.

**VISION INSURANCE :** If you have an insurance plan that covers routine eye exams, we strongly encourage you to contact your carrier to ensure that you are eligible for benefits at the time of your appointment. Vision insurance will NOT cover an eye exam if you have a medical condition. Vision insurance is strictly for routine eye exams. **COPAYS MUST BE PAID AT THE TIME OF SERVICE.**

**MEDICARE:** Regular Medicare does not cover routine eye exams. If you have a medical condition Medicare covers 80% once you have met your deductible. As part of your exam, you MAY have a refraction to determine your current prescription. Medicare and most supplemental insurance carriers do not cover this service. The cost of a refraction at this time is \$42.00. We ask that you pay this charge at check-out to help curtail billing costs.

If you are in a Managed Care Medicare plan, you may also have coverage for routine eye exams, but must follow your carriers guidelines. If you have any medical condition that requires a yearly exam, this is NOT considered routine. Please contact your carrier to verify your benefits and to verify that the doctor you are seeing is in the plan you have. Rely only on the word of your carrier. **COPAYS MUST BE PAID AT THE TIME OF SERVICE.**

**MANAGED CARE PLANS:** Managed care plans have MANY requirements that you must follow in order to receive benefits. Because we are a specialist office you may have different guidelines than with your primary care physician. Please contact your carrier to find out the specific rules that your plan carries and to verify that the doctor you are seeing is in your plan. Not all doctors in an office are in the same plans. Failure to follow the rules of your specific plan may result in out-of-pocket expense to you or a rescheduled appointment. (DO NOT RELY ON THE WORD OF ANYONE BUT YOUR INSURANCE CARRIER) **COPAYS MUST BE PAID AT THE TIME OF SERVICE.**

**MEDICAL ASSISTANCE:** To receive care under Medical Assistance, you must present your insurance card AND copay at every visit. Without your insurance card, your appointment will need to be rescheduled. If you are in a Managed Care Medical Assistance plan you MUST follow the rules of your Managed care plan. MOST Managed Care medical assistance plans do NOT cover routine eye exams in our office. Please contact your carrier to verify your benefits. **IF YOU ARE UNSURE AS TO WHETHER YOU ARE IN AN HMO PLAN, CALL YOUR CARRIER BEFORE YOU COME IN. COPAYS MUST BE PAID AT THE TIME OF SERVICE.**

**Patient Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_