

Crystal Valley Family Dentistry, P.C.

Your comfort is our first concern.

Welcome! Our team is dedicated to assisting our patients with their dental needs. We also understand the financial commitment that may be required to attain optimal dental health. As a result, we have established the following guidelines to better aid and inform our patients of their financial responsibilities.

We expect payment in full for the services provided at each visit. This is done to help minimize billing and collecting expenses, which become very costly and time consuming, taking away from our primary concern--you! Several payment options available are cash, check, bank card or payment plan. For those with more extensive dental needs, we have joined with a credit lending service to allow for some payment plan options. Please ask for more information.

As a courtesy to our patients with insurance, our office will file claims on your behalf and accept assignment of the estimated insurance benefits. However, you will be responsible for any services provided that are not covered by your insurance, and for any fees that are above the amount payable by your benefits program. In the event your insurance provider denies a claim or pays less than expected, you are responsible for the remaining balance, which is due before your next appointment. Any balance remaining 60 days after insurance has been filed is due before your next appointment and service charges may apply. Please understand the benefits belong to you and it is your responsibility to ensure that you are receiving appropriate reimbursement under the terms of your plan.

Thank you in advanced for your understanding and cooperation with these policies. Should you have any questions regarding these or other policies, please feel free to discuss them with us.

We appreciate the opportunity to be your dental health provider and to assist you with your dental needs.

Very Truly Yours,

David P. Regan, D.D.S and Staff