

FREQUENTLY ASKED QUESTIONS

AcceleDent®
Healthy, Beautiful Smiles...Faster™!

AcceleDent® Optima™

How does AcceleDent Optima work?

By inserting the Mouthpiece, fitted around your existing fixed braces or clear aligners, and turning on the Activator for 20 minutes every day, AcceleDent Optima can speed up tooth movement by using SoftPulse Technology®. Faster tooth movement can decrease the duration of your orthodontic treatment and may help to make your orthodontics more comfortable.

Is AcceleDent Optima safe?

Yes. AcceleDent with SoftPulse Technology has been demonstrated safe and reliable in U.S. clinical trials.

Can I take my AcceleDent Optima on an airplane?

In general, all batteries in all forms of transportation (ground, air or ocean) must be packaged in a safe and responsible manner. Regulatory concerns from all agencies for safe packaging require that batteries be packaged in a manner that prevents short circuits and be contained in "strong outer packaging" that prevents spillage of contents. AcceleDent has been designed to be compliant with these regulatory concerns.

Does Ibuprofen use affect AcceleDent efficiency?

Long-term use of Ibuprofen has been shown to decrease osteoclastic activity, which may reduce the rate of tooth movement with or without AcceleDent. Occasional use does not have that effect; however, we do not have any evidence to prove this.

How do I register for my warranty?

Download the AcceleDent App and sign up as a patient, follow the prompts on the app for to sync your device to your account and register your warranty or call AcceleDent Customer Service for assistance.

Is AcceleDent eligible under my Healthcare Savings Account (HSA)?

When prescribed by a licensed dental professional, AcceleDent may be eligible under your HSA; however, it is always a good idea to check with your HSA Plan Administrator.

What should I do with my AcceleDent Optima once treatment is finished?

In order to protect and preserve our environment, the Activator Assembly, Charging Case, USB Cable and Power Adapter should be disposed of at a designated collection facility for batteries and other electrical devices like cell phones, computers, video games and electronic tools.

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Use & Care

Do I have to complete the full 20-minute treatment at one time?

It is recommended that you use your AcceleDent Optima for a continuous 20-minute period each day.

If I use AcceleDent Optima for more than the recommended 20-minute treatment time, does it add incremental benefit?

Additional use has not been tested or determined to provide incremental benefit.

Can I use my AcceleDent Optima in the shower?

Yes. The AcceleDent Optima Activator is waterproof and can be used in the shower.

Should aligners be removed or kept on during AcceleDent use?

AcceleDent micropulse vibration works on a cellular level to motivate tooth movement, so aligners do not need to be on for AcceleDent to work. Lightly biting on the mouthpiece may help ensure that the aligners have the optimal points of contact with the teeth. Please refer to your orthodontist for recommendations for your specific treatment plan.

How many times can I pause during a session?

You may pause the session up to 6 times. The timer will automatically turn the Activator off and reset the session time on the 7th time the On/Off button is pressed.

How do I know if I am biting into the Mouthpiece correctly and with the right amount of force?

Bite pressure on the Mouthpiece should be just firm enough to hold AcceleDent Optima in place without using your hands. Avoid biting forcibly on the Mouthpiece as that may cause excessive wear. Try relaxing your jaw and facial muscles, while maintaining enough force to stabilize the Mouthpiece, this will improve comfort.

Can I sanitize my AcceleDent Optima and share it with a friend or family member who also has braces?

No. AcceleDent Optima is a FDA cleared, single-user prescription device. Sharing is prohibited for your safety. Your orthodontist prescribed AcceleDent Optima for your use only, based upon your unique orthodontic treatment plan. Use of AcceleDent Optima without the supervision and direction of an orthodontist may result in adverse unintended consequences.